

The City Bridge Trust

Investing In Londoners: Application for a grant



About your organisation

Name of your organisation: Galop (Registered as Lesbian, Gay, Bisexual Anti-violence and Policing Group.)	
If your organisation is part of a larger organisation, what is its name? n/a	
In which London Borough is your organisation based? Islington	
Contact person: Ms Nicola Noone	Position: CEO
Website: http://www.galop.org.uk	
Legal status of organisation: Registered Charity	Charity, Charitable Incorporated Company or company number: 1077384
When was your organisation established? 18/07/1982	

Grant Request

Under which of City Bridge Trust's programmes are you applying? Making London Safer
Which of the programme outcome(s) does your application aim to achieve? Victims of hate crime being more aware of their rights and empowered to reduce feelings of fear
Please describe the purpose of your funding request in one sentence. Provision of a Pan London holistic specialist service to LGBT victims of hate crime, providing tailor made practical and emotional support.
When will the funding be required? 01/10/2014
How much funding are you requesting? Year 1: £62,238 Year 2: £62,708 Year 3: £64,474 Total: £189,418

Aims of your organisation:

Galop is London's LGBT community safety charity. Our core aim is to make life safe, just and fair for LGBT people through combatting homophobia, biphobia and transphobia. Galop aim to:

- Assist LGBT victims of crime so they feel better support and more able to voice their needs and move on with their lives.
- Encouraging more LGBT victims of hate crime, domestic abuse & sexual violence to report and get help/support.
- Providing a non-judgemental, confidential service for LGBT victims to get help so they are better able to cope & feel safer
- Assist LGBT victims of crime to gain an increased understanding of the law, their rights, and the choices that they have.
- Help make LGBT Londoners feel safer by campaigning and lobbying on community safety and criminal justice matters that impact on LGBT communities
- Provide a service for LGBT victims of crime that is grounded in the needs and experiences of LGBT communities in London.

Main activities of your organisation:

Galop provides specialist support, information and advice to LGBT victims of hate crime, domestic abuse and sexual violence. We also advise LGBT people on aspects of the law and the criminal justice system, including dealing with the police, court services or the law.

Galop operates a confidential helpline staffed by experienced caseworkers who can provide advice and support, including a third party reporting.

Galop also provides one to one advice, support and advocacy to victims.

We provide information and advice through our website, including advice sheets and online reporting

Outreach and engagement within LGBT communities throughout London to encourage victims to report and get help with incidents.

Galop has developed specialist services and resources for young LGBT people and the Trans community.

We work in partnership with statutory and voluntary services on campaigns to make LGBT Londoners safer

Galop has carried out research into LGBT hate crime in London and we represent the LGBT community on the MPS Independent Advisory Group.

Number of staff

Full-time:	Part-time:	Management committee members:	Active volunteers:
3	3	5	4

Property occupied by your organisation

Is the main property owned, leased or rented by your organisation?	If leased/rented, how long is the outstanding agreement?
Rented	23rd March 2016

Summary of grant request

Evidence of Need

Over a thousand anti LGBT hate crimes are reported to the police in London each year but the true number is much higher. A quarter of all UK recorded LGBT hate crime happens in London and 1 in 8 LGBT Londoners experience hate crime each year. Much hate crime goes un-reported and only half of LGBT victims who report feel they get a good police response. Although one or two boroughs have good LGBT safety provision most have virtually none. That leaves many LGBT victims vulnerable, fearful and in need of help.

How the work will be delivered

Galop will provide a high quality specialist service to LGBT victims of hate crime through the provision of practical and emotional support. Community appropriate resources will be produced to raise awareness of LGBT victims rights. This project will be delivered across London and will be a unique and essential service to LGBT Londoners. It will provide the following:

- Support and advice via helpline, email and outreach
- Specialist practical and emotional support to high risk victims
- Development of a volunteer peer mentor programme
- Information resources for victims
- A high profile media campaign

What Will Be Achieved

The following outcomes will be measured using a combination of quantitative and qualitative systems:

80% of service users will feel more able to cope with their situation as a result of our support.

80% of service users will show an improvement in their wellbeing across a range of areas such as depression, anxiety, thoughts of suicide and social isolation.

80% of service users will feel more informed about their rights and how to use them.

80% of service users will have a decreased fear of crime

70% of service users will feel better able to get what they want from services such as police, housing etc.

Our Track Record

Galop has 32 years experience of providing high quality specialist services to LGBT victims. We have retained the trust and confidence of the LGBT community by remaining an independent, community centred organisation. Our outcome monitoring shows high levels of improvement for our service users. Galop is also respected and used for its expertise on abuse and hate crime by statutory and voluntary organisations, including the police.

Making London Safer

The project will meet the (victims of hate crime more aware of their rights and empowered to reduce feelings of fear) outcome by working with clients to: Boost their self worth and confidence; Support re-engagement with their community and work life; Safety planning and providing impartial advice. We will set outcome targets to improve clients knowledge about their rights and reduce their fear of crime.

Principals of Good Practice

We are centred on the needs of our clients and ensure they know about opportunities to give feedback, complain, volunteer, take part in research and service development.

We will ensure the project understands and responds to the needs of diverse LGBT Londoners, with a special focus on those who are under-represented in our service, most in need or excluded by mainstream services. We are proud of our inclusion work but will continue ensuring our service is accessible for all.

We recognise the value of volunteering to us, our clients and our volunteers. This project will build on our volunteer programme by training and supporting ex-service users to become peer mentors, giving basic support and advice in outreach settings.

We have already taken many steps to reduce our environmental impact but will continue to implement our sustainability strategy relating to green sourcing, recycling, low energy use and transport.

If you need any planning or other statutory consents for the project to proceed, what stage have the applications reached?

n/a

Do you have a Vulnerable Adults policy? **No**

What Quality Marks does your organisation currently hold?

Outputs and outcomes

What are the main activities or outputs you want to deliver? Please include no more than 5. By activities or outputs we mean the services, products or facilities you plan to deliver. If you plan to deliver work over more than one year you should include activities over the full grant period requested. Try to be specific.

600 (200 p.a) LGBT victims of hate crime per year will receive support and advice via Galop's telephone helpline, email & outreach by a specialist case worker.

180 (60 p.a) LGBT victims of hate crime with complex needs will receive indepth one to one advocacy and support delivered by a specialist hate crime caseworker.

480 sessions (160 p.a) of telephone helpline sessions will be delivered through Galop's telephone helpline to LGBT victims of hate crime

6 (2 p.a) advice factsheets produced on a range of hate crime related subjects to enable victims of hate crime can make informed decisions based on their rights.

Galop will recruit and manage 12 volunteers (4 p.a) including ex-service users as peer mentors to provide peer support and advice, promote the project online and conduct outreach.

What main differences or outcomes do you hope the activities you have described above will achieve? Please include no more than 5. By differences or outcomes we mean the changes, benefits, learning or other effects that result from the work your project would deliver. These might be for individuals, families, communities or the environment.

80% of clients will feel more able to cope with their situation as a result of our support. Change will be measured by a client outcome survey

80% of clients will show an improvement in their wellbeing across a range of areas such as depression, anxiety, suicidal thoughts and social isolation. Change will be measured by a client outcome survey

80% of clients will feel more informed about their rights. Change will be measured by a client outcome survey

70% of clients will feel less likely to be the target of abuse as a result of advice/advocacy. Change will be measured by a client outcome survey

70% of clients will feel better able to get what they want from services such as police, housing etc. Change will be measured by a client outcome survey

Do you plan to continue the activity beyond the period for which you are requesting funding? If so, how do you intend to sustain it? If not, what is your exit strategy?

We believe the evidenced gathered during the course of the project program would support its refunding and would look for funding from grant making bodies and statutory sources.

Who will benefit?

About your beneficiaries

How many people will benefit directly from the grant per year?

704

In which Greater London borough(s) or areas of London will your beneficiaries live?

London-wide (100%)

What age group(s) will benefit?

All ages

What gender will beneficiaries be?

All

What will the ethnic grouping(s) of the beneficiaries be?

A range of ethnic groups

If Other ethnic group, please give details:

What proportion of the beneficiaries will be disabled people?

21-30%

Funding required for the project

What is the total cost of the proposed activity/project?

Expenditure heading	Year 1	Year 2	Year 3	Total
Recruitment	550	0	0	550
Salaries (inc Pension)	34,952	35,890	36,851	107,693
Volunteer Costs	1,865	1,921	1,978	5,764
Travel & Training	817	842	867	2,526
Monitoring & Evaluation	1,480	1,524	1,570	4,573
Promotion, Resources & Materials	8,225	8,472	8,727	25,423
External Supervision	1,170	1,205	1,241	3,616
Management & Admin; Building Costs; Running Costs	12,180	12,545	12,922	37,647
ITC - Computer & Mobile Phone	999	309	318	1,626

TOTAL:	62,238	62,707	64,473	189,418
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What income has already been raised?

Source	Year 1	Year 2	Year 3	Total
N/A	0	0	0	0

TOTAL:	0	0	0	0
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What other funders are currently considering the proposal?

Source	Year 1	Year 2	Year 3	Total
N/A	0	0	0	0
	0	0	0	0

TOTAL:	0	0	0	0
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How much is requested from the Trust?

Expenditure heading	Year 1	Year 2	Year 3	Total
Recruitment	550	0	0	550
Salaries (inc Pension)	34,952	35,890	36,851	107,693
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Finance details

Please complete using your most recent audited or independently examined accounts.

Financial year ended:	Month: March	Year: 2013
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Income received from:	£
Voluntary income	1,556
Activities for generating funds	159
Investment income	0
Income from charitable activities	249,307
Other sources	5,554
Total Income:	256,576

Expenditure:	£
Charitable activities	254,703
Governance costs	3,600
Cost of generating funds	988
Other	0
Total Expenditure:	259,291
Net (deficit)/surplus:	-2,715
Other Recognised Gains/(Losses):	0
Net Movement in Funds:	0

Asset position at year end	£
Fixed assets	10,816
Investments	0
Net current assets	56,521
Long-term liabilities	0
*Total Assets (A):	67,337

Reserves at year end	£
Restricted funds	5,678
Endowment Funds	0
Unrestricted funds	61,659
*Total Reserves (B):	67,337

* Please note that total Assets (A) and Total Reserves (B) should be the same.

Statutory funding

For your most recent financial year, what % of your income was from statutory sources? 81-90%
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Organisational changes

Describe any significant changes to your structure, financial position or core activities since the date of your most recent accounts: None
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Previous funding received

Please list the funding received by your organisation from the following statutory sources during the last THREE years.

	2012 £	2013 £	2014 £
City of London (except City Bridge Trust)	0	0	0
London Local Authorities	0	0	0
London Councils	139,608	140,812	115,739
Health Authorities	0	0	0
Central Government departments	82,750	88,202	91,782
Other statutory bodies	21,747	9,182	0

Previous grants received

Please list the grants received by your organisation from charitable trusts and foundations (other than City Bridge Trust) during the last THREE years. List source, years and annual amounts. Please include the 5 largest only.

Name of Funder	2012 £	2013 £	2014 £
Comic Relief	22,330	37,376	39,584
Trust for London	14,514	18,766	0
Lloyds TSB Foundation	0	0	15,000
	0	0	0
	0	0	0

Declaration

I confirm that, to the best of my knowledge, all the information I have provided in this application form is correct. I fully understand that City Bridge Trust has zero tolerance towards fraud and will seek to prosecute and recover funds in every instance.

Please confirm: Yes Full Name: **Nicola Noone**

Role within **CEO**
Organisation:

APPENDIX A

GALOP: FUNDING APPLICATION TO City Bridge Trust.

SCHEDULE OF COSTS - ASSESS MEETING - IF WE GO TO 28HRS

Ref		Year 1 Total Project Costs	Year 2 Total Project Costs	Year 3 Total Project Costs
Staffing Costs				
1	Recruitment	£550.00	£0.00	£0.00
2	Salaries (incl pension)	£34,952.17	£35,889.58	£36,850.91
3	Sessional Workers	£0.00	£0.00	£0.00
4	Volunteer Expenses	£1,864.80	£1,920.74	£1,978.37
Direct Project Costs				
5	Staff Travel	£256.20	£263.89	£271.80
6	Training	£500.00	£515.00	£530.45
7	Monitoring and Evaluation	£739.78	£761.97	£784.83
8	Promotion	£2,250.00	£2,317.50	£2,387.03
9	Other Project Costs:			
10	External Supervision	£540.00	£556.20	£572.89
11	Resources & Materials	£2,600.00	£2,678.00	£2,758.34
Core Costs				
12	Management Costs	£4,526.79	£4,662.60	£4,802.47
13	Building Costs	£1,795.28	£1,849.14	£1,904.62
14	Running Costs	£2,609.91	£2,688.20	£2,768.85
Capital Costs				
15	Equipment	£699.00	£0.00	£0.00
16	Other Capital (mobile phone)	£300.00	£309.00	£318.27
Total		£54,183.93	£54,411.83	£55,928.82

GRAND TOTAL OVER 3YRS £164,524.58

Core / Project Costs 16.78%